



Colorado 811 Positive Response Codes

Responses are not considered complete until file attachments are provided.

Comments – minimum of 10 characters and a max of 5000

#	Response	Response Requiring Comments	Incomplete Ticket Response Code	File Attachments Required
001	Locate Area Marked			●
002	Clear- No Conflict			
003	No Access – Animal – New ticket requested			●
004	No Access – Gate/Fence – New ticket requested			●
005	Bad Address/incorrect street info – New ticket requested			●
006	Excavator No Show for Meet			●
007	No Pre-marked Area			●
008	Call Facility Owner for Further Info (Code Discontinued 01-30-2026)	Comments Required		
009	Requires Stand-by at Time of Excavation – Contact Facility Owner			●
010	Excavator Completed Work Prior to Due Date			●
011	Completed – See Documentation and/or Marks on Site; Abandoned Facilities May be in the Area			●
012	Marked Up to Privately Owned Utility – Contact Private Utility Owner For Locate			●
013	No Conflict, Privately Owned Utility on Property – Contact Private Utility Owner for Locate			
014	Visible or Exposed Facility – Contact Facility Owner if Crossing			●
015	No Locate Due To Extreme Weather/Emergency Conditions in Area of Locate (Code Discontinued 01-30-2026)		●	●
017	Completed – See Marks On Site			●
018	Installation Records, Maps or Other Documents Have Been Provided – SEE DOCUMENTATION (<i>only allowed on SUE and Engineering tickets</i>)			●
019	Marked, All Crossings Must Be Exposed During Trenchless Excavation in order to observe a safe crossing			●
020	Sewer Marked – Best Available Information Provided on Laterals (Code Discontinued 01-30-2026)			
021	Existing Marks Verified	Comments Required		●
022	No Locate Necessary – Per Excavator No Locate Needed	Comments Required		●
023	Ongoing Ticket – per locator/excavator agreement			●
025	Locate Not Yet Started	Comments Required	●	
888	Ticket Has Been Cancelled (Code Discontinued 01-30-2026) (888 is only used if excavator has cancelled ticket with CO811) NOTE: Colorado 811 automatically posts this response to cancelled tickets.			